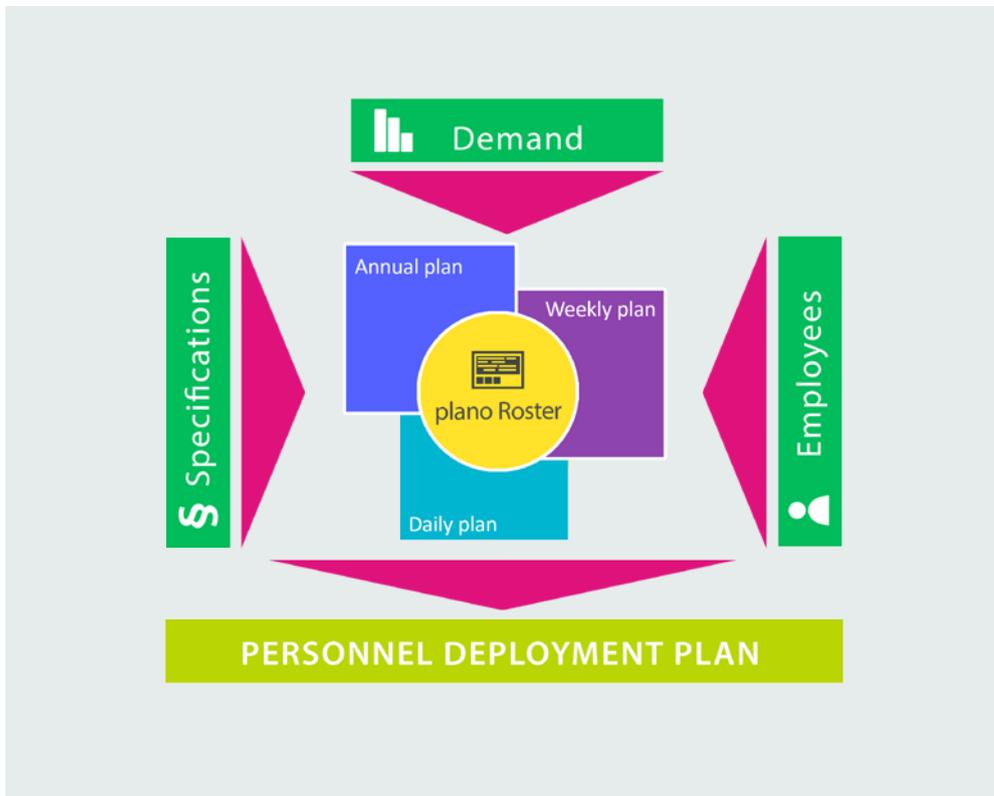


plano Roster

Your peerless personnel deployment tool.



Web-based

You can access the Roster from anywhere

Easy to operate

Intuitive planning interface

Integration

Fully integrated in the SP-EXPERT system environment, based on the SP-EXPERT data model

All-in-one tool

Interface integrates all functions



Client

„The overall plano. package is coherent and recommendable. The service, the customer orientation and the product are all first class!“

Matthias Dörflein, APS

We've all had to work with unclear plans

In order to accommodate the requirements of our customers - in accordance with clear human resource planning - plano. has developed a high efficiency interface.

The plano Roster offers a clear view of the long term absence planning for the year, adjustable to different levels of detail. At every one of these levels, the key figures relevant to the planning horizon are portrayed. All of the intra-day planning functionality is integrated and accessible in one interface.

plano. Roster not only benefits from the advantages of the high-performance and standardised SP-EXPERT in terms of time management - as a planner, you also have access to the popular SPX ESS portal for employees.

This can be used to look at your employees' requests, scheduling arrangements, unpredictable periods and requested rhythms, and take these into account when planning. The regulatory specifications set by the Working Hours Act and company policies are automatically at your disposal.

Various planning scenarios from the plano Optimizer, taking account of all your required planning criteria, are clearly illustrated. This means that nothing else stands in the way of the fast and reliable creation of your roster.

Your advantages: the seamless combination of the different systems guarantees a smooth process flow. With the plano Roster, mistakes previously arising as a result of working with different systems are a thing of the past.

plano Roster can be effectively combined with:



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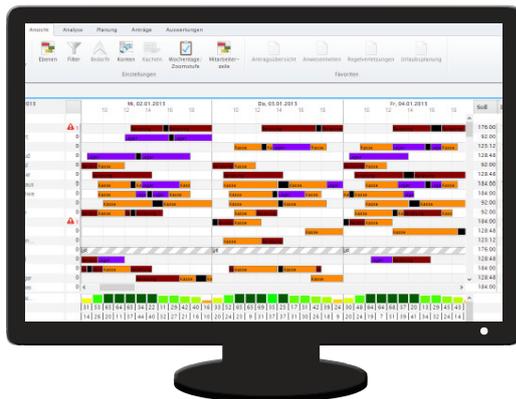
🌐 www.planopunkt.de

plano Roster

Your peerless personnel deployment tool.

Your personnel deployment planning interface has a new look: plano Roster. The plano module for creating rosters can handle even complicated planning situations with ease, and any rule infringements are immediately flagged up. The group planning system supports simultaneous planning and the inclusion of numerous employees - a big advantage when organising work meetings, training courses and any other employee meetings. Optimisation of one or several days can be carried out directly from within the plan itself, processing not just one but numerous employees at once.

The display of various planning scenarios in one roster is now possible without any problems. All approaches are integrated, whether you prefer to plan using a shift pattern, working from a base week, or using shift communities, and whether you do the planning yourself or take advantage of the fully automated option.



Planning by resources or quantities

However, it is not only classic planning approaches that are supported: with the plano Roster, you can design your planning so that it is resource-driven or quantity-driven. More specifically: planning in a resource-driven fashion means that the resources to be occupied or tasks are assigned to an employee.

When planning in a quantity-driven fashion, employees can be allocated workloads on a daily basis but without a fixed deadline.

The option to freely compose groups or teams (virtual groups) offers the ideal requirements for managing branch business or work group activity in contact centres.

Technical Details



Exclusive browser technology:

No plug-ins

Basis:

Based on HTML and Javascript

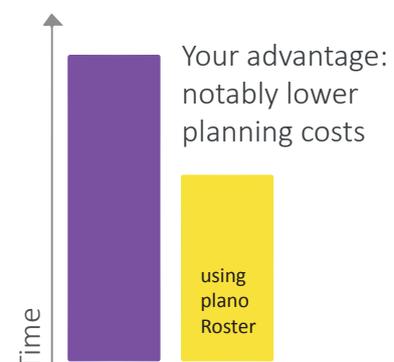
Technology:

ASP.NET/ASP.MVC

Service-orientated architecture:

Interface via web service

Even large employee groups are sorted out as quick as a flash!





Planning

Make plans on an exclusive, intra-day basis

Multilayer feature

Plan multiple shifts or shifts taking place at different times with ease

Optimisation

Use the keyboard for simplified post-processing and plan preparation

Time management

View displays of past, current and future rosters

Every function, one interface

The interfaces used for personnel deployment planning have up until now included a separation between shifts and employment function. An active database lock for the entire workplace plan prevents use of the software by more than one user. These weaknesses are removed by the plano Roster. Its greatest advantage is that all of the functionality is integrated into one interface. The individual planning requests and account values of your employees are unavailable in current interfaces; however by integrating the SPX ESS application system, the process of switching between SPX ESS and the planning interface is no longer needed. This saves you from having to work with several systems, meaning that mistakes which can happen in manual data transfer are now passé.



The group staffing levels can be applied to shifts (time characteristics) as well as requests, and taken into account in the planning process. This allows for a smoother process flow.

The multilayer feature allows new planning scenarios: two or more shifts, including those with a large temporal divide in between them, can be planned for the same day. In this way it is possible to plan for shifts with long break periods, such as early morning and late evening duties with five hours in between (split shifts).

However, the plano Roster is capable of even more: as well as the effective shift planning, the tool helps you to keep a handle on organising training for your staff.

It incorporates planning of training courses, allocation and reservation of rooms for your training purposes, and caters for the seamless integration of competence development in the day to day running of your business.

plano Roster can be effectively combined with:

